



compagnonseternels.com

Customer service and Logistics

Full-Time (40hrs/week), on-site
Place of Employment: Gloucester, ON
\$18.50/hr

The Eternal Companions Neighborhood Pet Memorial Centre in Gloucester (Ottawa Ontario) is a commemorative centre for dogs, cats and other small pets, serving the Ontario and Québec regions.

We distinguish ourselves by a personalized service, a real respect for the animals taken care of and support provided to families in their time of grief.

We are looking for a Customer service and logistics person who is a team player and has strong client service skills as well as the ability to maintain a compassionate demeanor while dealing with clients.

Responsibilities include

- Welcome, advise and accompany families in the organization of funerals for their pet, while respecting their wishes
- Answering phone, scheduling appointments and responding to emails
- Taking care of the bodies of deceased animals with dignity, care and respect,
- Occasionally picking up deceased pets from veterinary clinics or from homes when needed, ensuring perfect compliance with regulation and operation procedures.
- Assist in arranging equine burial services for our Woodlawn cemetery site

Requirements:

- Bilingual in French and English – written and spoken is mandatory.
- Must have a current valid driver's license and a good driving record
- Be punctual and detail-oriented
- Able to lift 51 pounds
- Must work well with others in a team environment
- Must work within established safety guidelines
- Maintain a professional appearance at all times; company apparel will be provided.

Email j.mason@compagnonseternels.ca for more details



CHAUFFEUR / OPERATEUR – OPERATRICE DE CREMATION

Temps plein (40h/semaine)

Lieu de travail: Chambly (Québec)

Dans le cadre de l'ouverture de notre quatrième centre funéraire pour animaux, nous recherchons un(e) chauffeur / opérateur(trice) de crémation attentionné(e), empathique et enthousiaste pour rejoindre notre belle équipe.

Compagnons éternels est une entreprise spécialisée dans les services funéraires pour animaux. Nous portons une attention unique à l'accompagnement de nos clients dans ce moment de deuil et au respect des animaux qu'ils nous confient. Nous avons à cœur d'aider les familles et sommes particulièrement fiers de la reconnaissance qu'elles nous témoignent.

Les principales missions incluent :

- La cueillette des animaux et la remise des cendres de crémation au domicile des propriétaires ou chez leurs vétérinaires, dans le plus respect et avec le plus grand soin
- La réalisation des opérations de crémation proprement dites
- L'utilisation du logiciel de suivi des opérations et de traçabilité
- Le maintien d'un environnement de travail sécuritaire, organisé et propre

Les compétences, capacités et qualités recherchées sont les suivantes :

- L'amour des animaux, l'empathie et la gentillesse
- L'esprit d'équipe et la coopération
- La possession d'un permis de conduire valide
- La capacité de soulever 51 livres
- L'aptitude à suivre et respecter les normes de sécurité et les procédures internes de l'entreprise

Visitez notre site web pour plus d'information sur notre entreprise et nos services :

<https://compagnonseternels.ca>

Envoyez vos CV ou toute demande de précision sur cette offre d'emploi à :

j.mason@compagnonseternels.ca



DRIVER/CREMATORY TECHNICIAN

Full-time (40h/week)

Place of Employment: Chambly, Quebec

We are looking for a compassionate, caring and enthusiast Driver/Crematory Technician to join our team in a one-of-a-kind pet funeral company opening its very unique and fourth location.

Eternal Companions offers unique and compassionate pet funeral services (cremations and burials) to grieving families. We work in a respectful and dignified way to accompany and support bereaved pet owners through these difficult times and at the same time benefit from a very rewarding career.

Job responsibilities would include:

- Retrieval and transportation of deceased pets, as well as their ashes, from homes and veterinary clinics. Handling and transportation of deceased pets with the utmost dignity, care and respect
 - Performing pet cremations
 - Documentation and completion of paperwork as well as data entry into the companies specialized cremation software
 - Maintaining an organized, clean and proper working environment and vehicle
- * Training will be provided.

Requirements

- Compassionate, kind and empathetic animal lover
 - Cooperative and a good team player
 - Have a current valid driver's license and good driving record
 - Able to lift 51 pounds
 - Must work within safety guidelines and respect company policies and procedures
- *Company apparel will be provided

Please visit our website to learn more about our services

<https://compagnonseternels.ca/en/about-us/>

CV's and questions can be emailed to: j.mason@compagnonseternels.ca